

Kevin Guest House

Guest Agreement

The Kevin Guest House (KGH) is a not-for-profit healthcare hospitality campus. KGH is strictly a lodging facility for referred patients that are actively receiving care at our partner institutions and their family/friends/caregivers.

Abridged Kevin Guest House Guest Handbook and Expectations.

You and your family/friends/caregivers staying at KGH are responsible for reading the *Kevin Guest House Guest Handbook & Expectations* for a complete understanding of the policies, procedures, rules and expectations. The following is abridged content from *Kevin Guest House Guest Handbook and Expectations*.

- All guests must check-in and check-out at the front desk.
 - Check-in begins at 3pm.
 - Notify front desk of any changes to reservation.
 - Notify front desk of any cold or cold-related symptoms.
 - Provide a donation for the first night stay.
 - Check-out is at 9am.
 - Follow check-out procedures in *Kevin Guest House Guest Handbook and Expectations*.
 - Return key fob / keys to front desk.
 - Verify your KGH account is satisfied.
 - Visitors are welcome from 8:00 am through 10:00 pm, accompanied by a KGH Guest, and required to sign in and out with KGH staff at the front desk.
 - Quiet Hours are from 9:00 pm through 8:00 am.
- In case of an emergency, dial 911.
- Guest Rooms
 - Staff must have access to guest rooms to perform regular cleaning and maintenance.
 - Rooms must be kept orderly to ensure that they are cleaned properly.
 - Food must be stored properly in sealed containers or in the refrigerator. Dispose of food properly at time of check out.
 - Do not remove anything from the rooms. Everything has been generously donated to us and is for the comfort of all our guests. If you find any item missing, please contact our office so that we can replace it before the next guest.
 - Do not try to make any repairs yourself. Please contact the House Manager or Front Desk for any problems with appliances, electrical outlets, or plumbing.
 - Do not burn candles, incense or any other flammable objects in the rooms.
 - Prohibited items on KGH premises include smoking of any kind (tobacco, vaping, etc.), alcohol use (except for KGH provided alcohol at dinner), illegal substances, pornographic material, firearms or weapons.
 - Lost or damaged personal items are not the responsibility of KGH. It may be necessary to make appropriate arrangements beyond the KGH facility for care of important belongings.

- Pets are prohibited. If a pet is found in a guest's room, staff will ask that it be removed and may ask guests to leave the facility. Service animals that are trained to do work or perform tasks for the benefit of an individual with a disability, including a physical, sensory, psychiatric, intellectual, or other mental disability will be permitted if an isolated apartment is available as to not interact with or affect the safety of immune compromised guests or guests with any other health related issues.
- KGH strives to provide a supportive, welcoming community for its guests; please help us by being respectful of all staff, volunteers, fellow guests, and residents.

Promotional Agreement

- I grant full permission to KGH to use the names, photographs, image, voice, likeness, and videography of me (and any accompanying minor) and quotations from me (and any accompanying minor) in connection with any promotions, publicity, marketing, social and online media, advertising, other publications, and all other printed and electronic forms and media throughout the world, at any time and all legitimate business, and advertising purposes for KGH.

Authorization to Release Patient Information

- I authorize the release of patient information from your healthcare facility to Kevin Guest House including but not limited to diagnosis, treatment, admittance date, discharge date, and medical insurance coverage.

Infectious Disease Release, Waiver of Liability, and Assumption of Risk

- Many of our guests or their loved ones have compromised immune systems and are particularly susceptible to illness. We need your help as a partner in putting our patients' well-being first. Anyone with communicable infectious diseases should refrain from staying at KGH. Please share this policy with friends and family members who plan to visit.
- If you have traveled internationally or are experiencing fever, cough, congestion, nausea, body aches or other cold symptoms, please reconsider your visit.
- We ask that visitors do not come to KGH if they have had an influenza-like illness — a temperature of 100°F (37.8°C) or higher, cough and/or a sore throat — in the last seven days.
- I confirm that neither myself nor my accompanying guests are not exhibiting signs or symptoms of any communicable infectious diseases.
- I am aware and understand that staying at any hospitality house can involve a risk of serious illness and/or death. I acknowledge that I am knowingly and voluntarily staying at Kevin Guest House with a clear understanding of any danger involved and hereby agree to accept and assume all risks of illness or death whether caused by the negligence of Kevin Guest House or otherwise, including but not limited to risks associated with exposure to communicable infection diseases.

Kevin Guest House Terms and Conditions

- I have read and agree to be bound by the Kevin Guest House Guest Handbook & Expectations. I agree to follow and abide by this document and any other rules of KGH. I acknowledge and

agree that I shall be responsible and liable to KGH for any violation of such policies, procedures, and rules.

- I acknowledge and agree that all the information that I have provided to KGH is complete and accurate.
- I agree to be responsible for any family or visitors that visit or stay at KGH. Failure to abide by the Guest Handbook & expectations and other rules, whether such failure is by me or any family or visitors, may, at Kevin Guest House's sole option and discretion, result in the forfeiture of my privileges to stay at KGH and the denial of admission to stay at KGH in the future.
- I accept responsibility for any damage caused to KGH, the properties or the contents of any of the houses, or to other guests of KGH, whether such damage is caused by me or by any family member or visitor. You may, at Kevin Guest House's sole option and discretion, be charged for the cost of any damage caused.
- Disclaimer: I have executed this release willingly and understand that by signing this release, I give up any right I may have to sue or make any claim or demand on my behalf or on behalf of any family member for any injuries incurred during residency at KGH. I understand and intend that this release covers all injuries, even if such injuries are a result of the negligence of the (KGH) or any person associated with the KGH. The authorization and release constitute the entire agreement between the KGH and myself regarding the subjects addressed in this document. KGH reserves the right to inspect any room at any time.

I/We have read, understand, and agree to all the policies, procedures, rules and regulations, agreements, authorizations, releases, waivers, assumptions, and terms and conditions of this Guest Agreement. By signing this Guest Agreement I/We agree to abide by the policies, procedures, rules and regulations, agreements, authorizations, releases, waivers, assumptions, and terms and conditions of this Guest Agreement, and of KGH and will communicate this to the other members of my party.

Printed Name:

Signed Name:

Date: